



Privacy Policy – ROL Intelligent Office

Introduction

The following policy has been drawn up for ROL Ergo AB, hereinafter the 'ROL Ergo' and governs the use of our ROL Intelligent Office Services (the "Services") accessed via our websites and mobile applications.

Roles and responsibilities

ROL Ergo is the supplier of the Services acting as data processor which means that we process personal data on behalf of data controllers, as defined in the General Data Protection Regulation 2016/679 (the 'GDPR'). The data controller for the processing of personal data is the company that provides you with the Services or has decided about the use of it, in most cases your employer.

ROL Ergo is responsible for this Privacy Policy.

Contact Information

ROL Ergo AB, org nr 556101-6402

Email: gdpr@rolergo.com

Visiting address: Flygplatsvägen 1, 555 93 Jönköping

Processing of personal data

In the Services we use the personal data to provide you with access to those portions of data that will help you utilize the Services. In order to administrate your access to the Services and administrate your account we do also process information from your active directory. By using the Services you may also upload personal information, such as your name, email, phone number, health and fitness data, location, IP-address, uploaded user content, calendar bookings and information concerning your usage of the service.

The purpose, context and scope of the processing is determined by the controller.

Principles for our processing of personal data

ROL Ergo shall act responsibly in our processing of personal data. Matters that in various ways affect the processing of personal data are found in all areas of our business concerning the Services. As such we encourage the inclusion and awareness of matters regarding personal data in both the providing and development of the Services.



Acting as processor, ROL Ergo shall process and use the personal data only to the extent strictly necessary to perform its obligations or as otherwise provided under the agreement with the controller. Reasons for processing the data is mainly to provide and administer the Service, give users accurate support, perform updates and ensure the technical functionality and availability of the Service, to prevent misuse and improve the security of the Service.

The data must be processed in a legal, correct and transparent manner in relation to the data subject. We shall assist the customers acting as data controllers to be transparent as regards which data is processed and to ensure that the persons who in different ways are registered in the Services can exercise their rights in an effective manner.

In order to ensure and demonstrate that we comply with the legal requirements, we shall gather all documentation concerning our data protection work.

Storage of personal data

The storage period for personal data within the Services is primarily dependent on the data controller. Some information that you submit can be deleted by yourself in the Service while the storage period for other information such as desk utilization is set by the controller. By default the data is stored while the user is active in the system and up to 30 days after account deletion for backup and data retention purposes. Individual data controllers might have different data retention periods.

Sub processors

The personal data within the Services is processed by ROL Ergo. The information may be shared within the ROL group and transferred to engaged personal data processors, such as providers of IT services. ROL Ergo has entered into data processing agreements in order to regulate the processing of personal data in accordance with applicable legislation.

ROL Ergo will not subcontract personal data processing without the written permission of the data controller. If written permission is provided, then ROL Ergo will ensure that all third parties engaged to store or process personal data on our behalf are obliged to comply with the contents of this policy and the GDPR. Assurance of such compliance is obtained from all sub processors, whether companies or individuals, prior to granting them access to personal data from ROL Ergo.

Transfer of personal data

Where possible we avoid the transfer of personal data to a third country, although if this is deemed appropriate or necessary it may only take place once sufficient security measures have been taken and documented. For users based in EU, ROL Ergo will not transfer, access, or process any personal data outside the EU without the express prior written consent of the data Controller and data is mainly stored in data centers inside the EU. For users based outside of EU, data might be transferred to, processed, and stored in data centers located in EU.

Breach management

A security breach is an incident that leads to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data transmitted, retained or otherwise processed.

All security breaches concerning personal data shall be notified to the data controller without undue delay and ROL Ergo shall assist the data controller in ensuring compliance with the obligations connected to it, taking into account the nature of processing and the information available to the processor.

Confidentiality and access

Contemporary access to the personal data in the Services is only granted to external IT-security consultants in order for ROL Ergo to fulfill IT-security standards pursuant to ISO-certification 27001. All other access to personal data is only granted to employees and personnel that need access and a necessity assessment is performed in each case.

ROL Ergo shall take all reasonable steps to ensure the reliability of its employees and personnel who have access to the personal data and ensure that all such employees and personnel are bound by a confidentiality obligation. Our employees shall receive relevant information about and training in the processing of personal data.

Rights as data subject

As a data subject GDPR give you certain rights. If you want to exercise any of your rights, you shall contact the data controller. Some rights may not be applicable in all situations. Upon request from the controller ROL Ergo shall assist the controller in performing these rights in accordance with applicable legislation.

Questions and complaints can be sent to: gdpr@rolergo.com

Right to object to processing

You may have the right to object to the processing of your personal data for marketing purposes or when the processing is based on legitimate interests.

Right to access

You may have the right to obtain information about what personal data we process about you and how the data is processed.

Right to rectification

If any of your personal data that we process about you is inaccurate you may have the right to require rectification without undue delay.

Right to erasure and restriction

You may have the right to require erasure of your personal data that we process. You also have the right to require restriction of the processing of your personal data, for example if your personal data is inaccurate.

Right to data portability

In the case the processing of personal data is based on your consent or on a contract with you and the personal data is processed automatically, you may have the right to receive the personal data in a structured, commonly used and machine-readable format and to transfer these to another controller or to have our help to transfer the data to another controller when that is technically possible.

IT Security

ROL Ergo aims to take appropriate technical and organizational measures to prevent and limit risks associated with the disclosure of personal data such as unauthorized access, abuse, alteration and destruction.

We have adopted an IT policy wherein our employees' use of our IT environment is regulated in greater detail.

More details about IT security regarding the ROL Intelligent Office application and platform can be found in the ROL.iO Security Architecture appendix.

Validity

This Privacy Policy remains current until it is reviewed or reissued. When this occurs, the new Privacy Policy will be published in the Services.

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